

St Anthony's School Catholic Primary School Glen Huntly

Student Behaviour Policy

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Purpose

The St Anthony's Catholic Primary School Glen Huntly Student Behaviour Policy reflects the school community's shared expectations in relation to student engagement, attendance and behaviour. This Policy sets out the clear processes to be followed in order to support students' behavioural, educational and emotional engagement.

This Policy provides an overview of how St Anthony's School will:

- promote positive behaviour in the school community;
- seek to prevent behavioural issues; and
- responds to challenging student behaviour occurring at school, at a school activity away from the school grounds or while travelling to or from school or a school activity.

This Policy should be read in conjunction with all School policies and the CECV Positive Behaviour Guidelines 2018.

School Profile

About St Anthony's Catholic Primary School Glen Huntly

St Anthony's Catholic Primary School Glen Huntly is a Catholic Primary School situated in the south eastern suburbs of Melbourne that is welcoming, diverse and dynamic. St. Anthony's School was established by the Presentation Sisters in 1912, who ran the school until 1977. Since then, the school has had lay Principals and staff. The school is housed in a two storey building that aims to provide learning spaces with modern classrooms that are inviting to learning in contemporary learning.

As a Catholic school the staff is committed to teaching and living out the Gospel in a caring community where Christian values are nurtured and celebrated. We believe that a faith-filled, productive learning and teaching environment will support the growth of the whole person.

The parish and the school work together to ensure they set the example for the school community to be living the Gospel values. Throughout the year opportunities are provided to the students to celebrate the Liturgical events so that they were provided opportunities to develop and deepen their faith.

The community is friendly and welcoming to all new families and ensures that the spirit of the community is felt by all within it. The school works in partnership with families based on trust and collaboration, our focus is on ensuring that the needs of all students are at the forefront at all times.

The school enrolment for 2018 of 162 students was organised into seven learning groups -1xFoundation class, 2 x 1/2 class, 2 x 3/4 class and 2 x 5/6 class. The dedicated team of teachers worked collaboratively to provide effective and authentic learning experiences, which provided the basis for school improvement and decision making. The School community consists of a rich mix of cultural backgrounds which are diverse ethnically, culturally and socio-economically. The numbers fluctuated slightly during the year with families either moving into the area or leaving to join new communities. The school is rich in culture with families originating from different countries across the world and this diversity is seen as strength within the school.

St. Anthony's Catholic Primary School Glen Huntly follows the Victorian Curriculum which inspires all students to develop skills, knowledge and attitudes to manage their learning. Explicit teaching strategies are used to ensure core learning is developed in English and Numeracy, while adopting an Inquiry Approach to learning across the wider curriculum. We provide specialist subject teachers for ICT, Physical Education, The Arts and Chinese - Mandarin. Children also have the opportunity of participating in extra curricula activities such as our Instrumental Music Program, Chess, Creative Dance, Soccer and professional Tennis coaching. Students in Year 3 - 6 participate in Outdoor Education programs and Interschool Sports occur throughout the year offering students the opportunity to participate in a range of sports.

The Archdiocese Guidelines in Religious Education, in conjunction with the texts "Coming to Know, Worship and Love." sets the strong basis for the Religious Education Program. This engages children in learning about Jesus, the Good Shepherd, and provides the framework from which the Gospel values form part of our Catholic faith tradition. We celebrate the Sacraments of Reconciliation and Eucharist yearly and Confirmation every two years. Our children participate in Social Justice Programs which provide links to support those in need and recognise the importance of reaching out to others both in our own community and the wider community.

At St. Anthony's Catholic Primary School Glen Huntly student wellbeing and engagement is an important part of developing the whole student. Student voice and participation is encouraged in

the life of the school through leadership programs and an active School Representative Council (SRC) from Foundation – Year 6. Teachers are trained in the delivery of the Restorative Practice and Berry Street Education Program which highlight the importance of teaching students the skills they need to build effective relationships with others and to develop problem solving strategies. The children are encouraged to care for others by understanding that they are all individuals who are cared for and valued. Our children have a safe, supportive and happy school environment.

At St Anthony's Catholic Primary School Glen Huntly the staff is committed to creating an environment which supports the development of all students and where students understand the values and systems which underpin our democracy.

St Anthony's Catholic Primary School is committed to providing equitable access and opportunity for all. The School considers that awareness of, recognition of, and responsiveness to the needs and rights of all individuals are essential to human dignity. Inclusive practices embrace and celebrate diversity, invite belonging and provide opportunities for participation and achievement of appropriate learning outcomes.

Foundational to our work with students, families and the school community is the building of genuine, authentic relationships. The development and promotion of high-quality relationships are responsibilities shared by all members of the school community. All teachers, students, families, parishes and the wider community contribute to fostering life-affirming relationships that recognise and support the inherent dignity of each person.

Catholic schools are committed to providing equitable access and opportunity for all. Awareness of, recognition of, and response to the needs and rights of all individuals are essential to human dignity. These are also essential elements of the Catholic identity of schools. Inclusive practices embrace and celebrate diversity, invite belonging and provide opportunities for participation and achievement of appropriate learning outcomes.

Foundational to Catholic schools and our work with students, families and communities is the building of genuine, authentic relationships. The development and promotion of high-quality relationships are responsibilities shared by all members of the school community. Teachers, students, families, parishes and the wider community contribute to fostering life-affirming relationships that recognise and support the inherent dignity of each person.

Rationale

At St Anthony's Catholic Primary School Glen Huntly we strive to provide an inclusive education which values diversity and celebrates difference. Diversity is enacted through a pedagogy of inclusion and a commitment to uphold the rights of all to be welcomed, valued, acknowledged and actively engaged in education. Our learning community is committed to processes that support all students to make optimal progress and respect the rights of all students to learn in a positive and supportive environment. We seek to provide successful participation and to intervene as early as possible when students are not actively engaged in learning. Student behaviour is linked to the quality of the learning experiences. Purposeful, authentic, and relevant learning experiences that are of a sufficiently challenging yet achievable standard maximise positive behaviour.

Vision

St Anthony' Catholic Primary School Glen Huntly delivers a Christ-centred Catholic education providing excellent, inclusive and contemporary schooling.

Mission

St Anthony's Catholic Primary School Glen Huntly is committed to providing educational opportunities that actively welcome, engage, inspire and challenge all students to learn in a safe and enlivening Catholic environment.

Aims

St Anthony's Catholic Primary School Glen Huntly is a community that exemplifies the gospel values of love, forgiveness, justice and truth. Our school community recognises that everyone has the right to be respected, to feel safe and be safe and, in turn, our school community acknowledges each member's own obligation to behave responsibly. This Policy is intended to guide our school's actions. It has been developed in consultation with the school community and seeks to prioritise respectful relationships and safety in response to the rights and needs of all members of the school community. A safe and supportive environment respects the rights of all students to learn, the rights of all teachers to teach and the rights of all members of the school community to be safe.

Every person at the school has a right to feel safe, to be happy and to learn. Therefore our school aims:

- to promote the values of honesty, fairness and respect for others;
- to acknowledge the worth of all members of the community and their right to work and learn in a positive environment;
- to maintain good order and harmony;
- to affirm cooperation as well as responsible independence in learning; and
- to foster self-discipline and to develop responsibility for one's own behaviour.

Guiding Principles

St Anthony's Catholic Primary School Glen Huntly strives to build a safe and positive school environment that is guided by Gospel values and honours the dignity of the individual, the family and the school.

The development and promotion of high-quality relationships are responsibilities shared by all members of the school community. Teachers, students, families, parish members and the wider community contribute to and share in the responsibility to foster life-affirming relationships that recognise and support the inherent dignity and safety of each person. Members of the school community are expected to contribute to the mission and vision of the school and to understand their rights and acknowledge their obligation to behave responsibly.

As a provider of Catholic education, the school Principal will take into account the need for the school community to represent and conform with the doctrines, beliefs and principles of the Catholic faith when making decisions regarding matters of school administration, including enrolment. Pupils and families who are members of other faiths are warmly welcomed at our school. However, the school reserves its right to exercise its administrative discretion in appropriate

circumstances, where it is necessary to do so to avoid injury to the religious sensitivities of the Catholic school community.

It is vitally important that the school is made aware of each child's individual circumstances insofar as these may impact upon his or her physical, functional, emotional or educational needs, particularly where the school is required to provide additional support to the child.

Definitions

- **Behaviour** is defined as the way in which one acts or conducts oneself, especially towards others. In general terms, it can be considered to be anything we say or do.
- Appropriate behaviour is behaving in a manner that is suitable for a public gathering,
 respecting the other members of the forum (class, meeting, assemblies) and treating others
 as you would wish to be treated. Members are encouraged to take responsibility for their
 actions and to show mutual respect, maturity, and common sense. In general, appropriate
 behaviour is any behaviour that contributes to the positive learning environment and aligns
 with our school rules and behavioural expectations.
- Inappropriate behaviour or unacceptable behaviour (including bullying, harassment and victimisation), may involve actions, words or physical gestures that could reasonably be perceived to be the cause of another person's distress or discomfort. Unacceptable behaviour does not have to be face-to-face, and may take many forms such as written, telephone or e-mail communications or through social media.
- **Discriminatory conduct** is conduct whereby an individual is treated less favourably on the basis of a relevant attribute, including their sex, race, sexual orientation, age, disability, religion or belief or gender reassignment. Such action may constitute discriminatory conduct that is contrary to Commonwealth and Victorian anti-discrimination legislation.
- Bullying is a broad concept which may generally be characterised as offensive, intimidating, malicious or insulting behaviour, an abuse or misuse of power through means that undermine, humiliate, denigrate or injure the recipient. Bullying generally involves a series or pattern of events in which one individual has demonstrated unacceptable behaviour towards another individual. Please refer to St Anthony's Catholic Primary School Glen Huntly's Anti-bullying policy for further details.
- **Challenging behaviour** is behaviour that significantly challenges the day to day functioning of the school. The behaviour impacts on learning and interrupts students' and staff capacity to function in a safe and orderly environment.
- At Risk behaviour is any behaviour that has the potential to cause harm or injury to self or other. This includes physical, emotional or psychological harm.
- Criminal offences refers to forms of unacceptable behaviour that may be serious enough to
 constitute a criminal offence. If St Anthony's Catholic Primary School Glen Huntly becomes
 aware that an offence has been or may have been committed, these concerns will be
 reported to the police or other authorities, as appropriate.

Legislative Context

The Education Training and Reform Regulations 2017 (Vic.) (sch 4 cl 12) outlines the School's obligations to ensure that the care, safety and welfare of all students attending the School. In discharging duty of care responsibilities, the School and teaching staff must exercise professional judgment to achieve a balance between ensuring that students do not face an unreasonable risk of harm and encouraging students' independence and maximising learning opportunities. Non-teaching staff, volunteers and external providers must exercise judgment appropriate in the circumstances. The school must also comply with legislation related to Occupational Health and Safety for staff.

This document is informed by relevant Australian and Victorian legislation including:

- Education and Training Reform Act 2006 (Vic.)
- Education and Training Reform Regulations 2017 (Vic.)
- Disability Discrimination Act 1992 (Cth)
- Disability Standards for Education 2005 (Cth)
- Equal Opportunity Act 2010 (Vic.)
- Occupational Health and Safety Act 2004 (Vic.)

This document is also informed by the following resources:

- Victorian Registration and Qualifications Authority (VRQA) policy requirements
- National Safe Schools Framework <u>www.education.gov.au/national-safe-schools-framework-0</u>
- Health Promoting Schools Framework <u>www.ahpsa.org.au</u>
- CECV Intervention Framework 2015 <u>www.cecv.catholic.edu.au/publications/CECV-Intervention-Framework.pdf</u>
- CECV Positive Behaviour Guidelines 2018
- Diocesan policy and regulations

Shared Behaviour Expectations

St Anthony's Catholic Primary School Glen Huntly recognises the importance of providing clear guidance and expectations which are all applicable to all members of the school community.

The table below sets out the School's expectations for its students, parents and staff.

Students are expected to:	Parents/Carers are expected	Principals/Teachers & Staff
	to:	will:
take responsibility for their learning and have high expectations in themselves that they can learn	 have high expectations of their child's behaviour and have an understanding of the School's behavioural expectations 	1. promote positive reinforcement and enhance student selfesteem by having a planned approach for
model the School's core values of respect, endeavor, communication, trust and teamwork	communicate with the School in regards to their child's circumstances	recognising and responding to appropriate behaviour
3. take responsibility for their own behaviour and the impact of their behaviour on others4. comply with this Policy and	3. cooperate with the School by assisting in the development and enforcement of strategies to address individual needs	2. deliver an inclusive and comprehensive curriculum which promotes positive behaviours and emphasises the well-being of every child focusing on pro-social behaviours
work with teachers and parents in developing strategies to improve outcomes to: a. obey all reasonable requests of staff; b. respect the rights of others to be safe and learn; and c. respect the property of others.	4. provide complete, accurate and up to date information when completing an enrolment form and supply the School, prior to enrolment, with any additional information as may be requested, including copies of documents such as medical/specialist reports (where relevant to the child's schooling), reports from previous schools, court orders or parenting agreements	 3. employ whole school and classroom practices to establish a climate in which appropriate behaviour is the norm for all students and focus on the implementation of preventative and early intervention strategies to deal with attendance and behavioural issues 4. consistently apply this Policy through a shared collegiate understanding
	5. comply with the school's behaviour aims and the school's Code of Conduct and to support the school in upholding prescribed standards of dress, appearance and behaviour, in accordance with the terms of your child's enrolment at the School.	and only exclude students in extreme circumstances 5. plan for the professional development needs of all staff to enable them to develop and maintain positive relationships with their students

Students are expected to:	Parents/Carers are expected	Principals/Teachers & Staff
Students are expected to:	6. acknowledge and understand that unacceptable behaviour by a child, or repeated behaviour by a parent or guardian that, in the school's view, is unacceptable and damaging to the partnership between parent/guardian and	will: 6. recognise that for some students additional support may be needed in the form of staged responses and staff are committed to working with families to reintegrate students in an educational setting after exclusion
	school, may result in suspension or termination of the child's enrolment.	

Shared Attendance Expectations

Ensuring that students attend St Anthony's Catholic Primary School Glen Huntly each day is a shared expectation of all students, parents and the wider school community.

The table below sets out the School's shared attendance expectations for its students, parents and staff.

Students are expected to:	Parents/Carers are expected to:	Principals/Teachers & Staff will:
attend and be punctual for all timetabled classes every day that the school is open	ensure that their child's enrolment details are correct	proactively promote regular attendance
to students 2. be prepared to participate	ensure their child attends school regularly and	mark rolls accurately each learning session
fully in lessons	punctually	follow up on any unexplained absences
3. bring a note from their parents/carers explaining an absence/lateness if not	advise the school as soon as possible when a child is absent	promptly and consistently 4. identify trends via data
advised by parents through the established school	account for all student	analysis
processes	absences 5. keep family holidays within	5. report attendance data in the student report and
4. remain on the school premises during school time unless they have permission	scheduled school holidays	school's Annual Report 6. support students whose
to leave from the School and parents	6. support their child's learning during absences and work with the school	attendance is problematic by developing 'Return to School' plans and working
5. work with their teachers to develop learning activities to be included in any Student	to reintegrate students or arrange distance education after prolonged absences	with families to implement individualised strategies
Absence Learning Plan and to be completed during a prolonged absence from school	7. work cooperatively and collaboratively with the School to develop and	7. report lengthy or unexplained absences to the Regional Manager
6. work cooperatively with the School to develop personal attendance improvement goals and strategies when their attendance has been inconsistent	implement improvement strategies when attendance has been inconsistent due to reasons deemed unsatisfactory by the school	8. work collaboratively with parents and students to develop an agreed Student Absence Learning Plan when a student will be absent from school for an extended period of time
		9. convene a Program Support Group meeting which is attendance focused with parents and students when

Students are expected to:	Parents/Carers are expected to:	Principals/Teachers & Staff will:
		a student's attendance pattern is of concern to the school 10. provide ongoing intensive support for students if communication with parents has not been possible or if the student's attendance pattern continues to be irregular after the initial Program Support Group meeting

School Action and Consequences

Student engagement, regular attendance and positive behaviours will be supported through relationship based whole-school practices, as well as targeted and individualised support when required. Effective student behaviour change and student behaviour support is enhanced through internally-based school support structures, and externally-based family, education, community and interagency partnerships. St Anthony's Catholic Primary School Glen Huntly will apply a range of supports and measures to address inappropriate student behaviour. Where a student acts in breach of the behaviour standards of our school community, the School will institute a staged response, in accordance with the CECV Positive Support Guidelines, 2018. Where applicable, an incident report must be completed and provided to the Principal or relevant staff member.

Positive reinforcement of appropriate behaviour

Tier 1: School-wide supports

The school implements school-wide preventative and early intervention strategies and practices for all its students to support positive behaviours, including:

- Establishing predictable, fair and democratic classrooms and school environments that aligns with the School Code of Conduct
- Providing physical environments that are conducive to positive behaviours and effective engagement in learning
- Ensuring student participation in the development and implementation of whole school expectations
- Empowering students by creating opportunities to take responsibility and be involved in decision making via their involvement in the School Representative Council (SRC)
- Acknowledging positive academic and personal success via Certificates of Achievement at assemblies
- Monitoring attendance and academic progress of students with the view to recognising students at risk
- Developing Personalised Learning Plans (PLP) in consultation with the Program Support Group (PSG) where appropriate for individual students

Tier 2: Targeted supports

In addition to Tier 1 supports, some students may require targeted interventions to meet behavioural standards, including irregular attendance. These students will be supported through a staged response, including:

- Understanding the student's background and needs
- Ensuring a clear understanding of expectations by both students and teachers
- Providing consistent school and classroom environments
- Scaffolding the student's learning program
- Documentation of incidents relating to the management of student behaviours to inform decision making.
- Revision of the Personalised Learning Plan (PLP)
- Parent consultation via phone or interview
- Support strategies that might assist the student to self-calm such a quiet space or designated alternative area that they can go to if they are feeling overwhelmed
- Case conference

<u>Tier 3: Intensive intervention</u>

Consequences for student misbehaviour

The school adopts a staged response to challenging behaviour and appropriate consequences for misbehaviour may take the form of:

- Non-verbal warning e.g. eye contact / hand movement / shake of head / teacher positioning to stand near misbehaving student(s)
- Verbal warning which identifies the misbehaviour and gives student the opportunity to change his/her behaviour
- Moving student in the room to a less disrupting situation
- Separating student from the class for a short period of time to provide an opportunity for the class to settle
- Readmission to class activity based on student agreeing to class rules
- Student required to stay in after class for set period of time
- Student required to complete work during recess / lunchtime
- Student engaged in restorative actions supervised by classroom teacher

When concerns arise about a student's on-going behaviour or when a student is displaying chronic patterns of problem behaviour, the school will implement a targeted response to identify and address the presenting issues. This may involve the following support strategies:

- Convening a Program Support Group (PSG) meeting involving parents/carers/Learning Diversity/Wellbeing coordinator and the student where appropriate.
- Developing/Revising a Personalised Learning Plan (PLP) or attendance plan
- Development of a Behaviour Support Plan (BSP) and/or Safety Plan where appropriate for individual students
- Referral to Catholic Education or external Health or Allied Health providers
- Contact with the Regional/Diocesan Office

Disciplinary measures may be used as part of a staged response to challenging behaviour in combination with other engagement and support strategies to address the range of factors that may have contributed to the student's behaviour. Measures should always be proportionate to the nature of the behaviour, and are best used with support measures to identify and address causes of the behaviour. Disciplinary measures will be implemented in accordance with the CECV Positive Support Guidelines and may include:

- Restorative practice
- Withdrawal of privileges
- Withdrawal from class activities for a specified period. Where appropriate, parents/carers will be informed of such withdrawals
- Withdrawal from class if a student's behaviour significantly interferes with the rights of
 other students to learn or the capacity of a teacher to teach a class. In situations where the
 student is not able to comply with the instruction to relocate, the class (all other students)
 will be re-located/evacuated. The student may be temporarily isolated from regular
 classroom activities to provide an opportunity to de-escalate or for a specified period of
 time. Parents/carers should be informed of such withdrawals.
- In circumstances where the student is unable to calm, remains in a heightened state of
 anxiety or is a danger to self or others, the parents will be asked to take the student home
 for the remainder of the school day. The School may also request that the student remain at
 home until such a time that a return to school meeting is conducted to allow an opportunity

for all members of the PSG to refine documentation such as the behaviour support plan and safety plan.

• Contracts for conduct/attendance/bullying

A student may be excluded from school in situations where all other measures have been implemented without success, or where an immediate suspension is the only appropriate course of action in response to the student's behaviour which may put the health, safety and well-being of other students, staff or themselves at significant risk.

If other strategies are unsuccessful in modifying student behaviour, the school will follow the Diocesan Pastoral Care Policies and the Victorian Department of Education and Training (DET) regulations regarding suspension and expulsion.

See Appendix 1 for further information on these measures.

Corporal punishment

The use of corporal punishment is expressly prohibited at St Anthony's Catholic Primary School Glen Huntly and under the *Education and Training Reform Act 2006* (Vic).

Consultation

As every child's educational needs can change over time, it will often be necessary for the school to review any additional assistance that is being provided to the child, in consultation with parents/guardians and the child's treating medical/allied health professionals, in order to assess:

- whether the additional assistance remains necessary and/or appropriate to the child's needs;
- whether the additional assistance is having the anticipated positive effect on the child's individual physical, functional, emotional or educational goals; and
- whether it remains within the school's ability to continue to provide the additional assistance, given any limitations that may exist.

Assessing and Mitigating Risk

To assist the school to discharge its safety responsibilities, St Anthony's Catholic Primary School Glen Huntly will adhere to an Occupational Health & Safety Program through which potential safety hazards are identified and analysed in terms of the likelihood of an event occurring, and the potential consequences if the event was to occur. A similar risk based approach is taken with respect to Student Duty of Care, with the definitions of likelihood and consequences. St Anthony's Primary School Glen Huntly may engage the services of the Catholic Education Office for the purpose of assessing student safety risks and determining how best to support the needs of the students, staff and broader community.

It is important that all staff consistently enforce school rules and safety policies, and actively engage in ensuring the physical and emotional wellbeing of students.

Policy Evaluation and Review

At St Anthony's Catholic Primary School Glen Huntly the Policy is an evolving document that should be adapted and updated regularly, in consultation with the school community. It is important to ensure that the Policy and its application are regularly monitored and evaluated for effectiveness and, where required, adjustments are made. This process also ensures that the Policy is reflective of emerging issues and takes into account new data about a school's performance.

It is recommended that the Policy is reviewed annually in conjunction with the school's annual self-evaluation that is undertaken as part of the school's accountability framework. This policy will be reviewed in January 2020.

Appendix 1 – General Information relating to disciplinary measures

- Withdrawing privileges Schools can withdraw student privileges as a consequence of breaching classroom or school behavioural standards. The specific privileges withdrawn will vary between schools and even students at the same school, however they may include things such as representing the school at inter-school sports or attendance at a school event. This must be time-limited and the risk to the student's engagement should be taken into account. The student must be told why privileges are withdrawn, and how they should behave for privileges to be reinstated.
- Withdrawal from class If a student's behaviour significantly interferes with the rights of other students to learn or the capacity of a teacher to teach a class or where there is possibility of harm to others, that student may be temporarily removed from regular classroom activities. In more serious cases the student may be required to leave the classroom for a specified period of time. Schools have a duty of care to ensure that students are supervised at all times, including when they are removed from a class. Where appropriate, parents and carers should be informed of such withdrawals.

Withdrawal from class does not constitute formal school exclusion such as suspension (including in-school suspension) or expulsion.

 Detention – Detention is an appropriate response for a wide range of less serious classroom and school behaviour breaches. Detention can effectively reinforce to students the importance of maintaining appropriate behaviour standards.

During detention teachers may instruct a student to finish school work which has not been completed in regular classroom time as a result of the behaviour, new work or other duties. No more than half the time allocated for any recess may be used for this. Where students are required to undertake detention after school hours, the time should not exceed forty-five minutes.

Where the decision is made that an after-school detention is appropriate, the principal should ensure that parents or carers are informed at least one day before the detention. Where family circumstances are such that an after-school detention would create undue hardship, St Anthony's Catholic Primary School Glen Huntly may choose to negotiate alternative disciplinary measures with the parent or carer. Examples include where students regularly supervise younger siblings in the absence of parents or carers. Schools are permitted to detain students but are encouraged to take into account family circumstances and negotiate with parents and carers as appropriate.

Suspension – Suspension is the process of excluding a student from standard instruction or educational opportunities for part of a day, a full day, or multiple days.

Expulsion – In some instances it may be appropriate to suspend or expel a student who consistently compromises the safety and order of the school in order to protect the learning environment for remaining students and continue with effective teaching.

Suspension and expulsion are serious disciplinary measures and are for when other measures have not produced a satisfactory response, or where there is a threat to another person and immediate action is required.